SELF-SERVE TELEPHONE BANKING

WHEN YOU SELECT SELF-SERVE BANKING

- Select your Branch by entering the number seen next to the Branch name in the list below

PHONE POSITION + BRANCH NAME			
1	Brentwood	**9**	Lake Cowichan
2	Cedar	**10**	Mayfair
3	Chemainus	**11**	Mill Bay
4	**Cowichan Commons***	**12**	**Pender Island***
5	Douglas & Broughton	**13**	Salt Spring
6	Duncan Centre	**14**	**Tuscany Village***
7	Jubilee	**15**	Westshore
8	**Ladysmith***	**16**	Woodgrove

***Physical branches closed; still have active memberships.**

- Enter your Member Number
- Enter your Telephone Banking PIN
- Select options from the menu below

How to enroll with Self-Serve Telephone Banking

- Call us at 1-888-597-1083
- Provide your Branch and Member Number
- For security, enter the code sent to your phone or email
- Set up your Telephone Banking PIN (no repetitive or sequential digits such as 1111 or 1234)

Telephone banking is for **personal memberships only.**

ACCOUNT BALANCES: 1	TRANSFER FUNDS: 2	TRANSACTION HISTORY: 3
Personal Accounts: 1 ↳ 1 - Chequing Accounts ↳ 2 - Savings Accounts ↳ 3 - Registered Accounts **Term Deposit: 2** ↳ 1 - Non-Registered ↳ 2 - Registered **Loan & Mortgages: 3**	↳ 1 - Transfer <u>from</u> Chequing Accounts ↳ 2 - Transfer <u>from</u> Savings Accounts ↳ 1 - Transfer <u>to</u> Chequing Accounts ↳ 2 - Transfer <u>to</u> Savings Accounts	**Personal Accounts: 1** ↳ 1 - Chequing Accounts ↳ 2 - Savings Accounts ↳ 3 - Registered Accounts **Term Deposit: 2** ↳ 1 - Non-Registered ↳ 2 - Registered **Loan & Mortgages: 3**

BILL PAYMENTS: 4	CHANGE PHONE BANKING PIN: 5	*	0
↳ 1 - Chequing Accounts ↳ 2 - Savings Accounts	• Enter Current Pin • Enter New 5-8 Digit Pin • Re-enter New Pin	Main Menu	Speak to an Advisor

Access your banking information 24 hours a day, 7 days a week.

Island Savings

islandsavings.ca
1-888-597-1083