SELF-SERVE TELEPHONE BANKING

WHEN YOU SELECT SELF-SERVE BANKING

- Select your Branch by entering the number seen next to the Branch name in the list below

PHONE POSITION + BRANCH NAME			
1	Abbotsford Village	12	Ridge Meadows
2	Chilliwack City	13	Sardis
3	Cloverdale	14	Snow Valley
4	Fleetwood	15	South Point
5	Garrison Village	16	Sunshine Hills
6	High Street	17	**Sunwood***
7	Hope	18	Town Centre
8	Ladner	19	Tsawwassen
9	Mission	20	Willoughby
10	Newton	21	**Yarrow***
11	North Delta		

***Physical branches closed; still have active memberships.**

- Enter your Member Number
- Enter your Telephone Banking PIN
- Select options from the menu below

How to enroll with Self-Serve Telephone Banking

- Call us at 1-888-597-6083
- Provide your Branch and Member Number
- For security, enter the code sent to your phone or email
- Set up your Telephone Banking PIN (no repetitive or sequential digits such as 1111 or 1234)

Telephone banking is for **personal memberships only.**

ACCOUNT BALANCES: 1

Personal Accounts: 1
- ↳ 1 - Chequing Accounts
- ↳ 2 - Savings Accounts
- ↳ 3 - Registered Accounts

Term Deposit: 2
- ↳ 1 - Non-Registered
- ↳ 2 - Registered

Loan & Mortgages: 3

TRANSFER FUNDS: 2

- ↳ 1 - Transfer from Chequing Accounts
- ↳ 2 - Transfer from Savings Accounts
- ↳ 1 - Transfer to Chequing Accounts
- ↳ 2 - Transfer to Savings Accounts

TRANSACTION HISTORY: 3

Personal Accounts: 1
- ↳ 1 - Chequing Accounts
- ↳ 2 - Savings Accounts
- ↳ 3 - Registered Accounts

Term Deposit: 2
- ↳ 1 - Non-Registered
- ↳ 2 - Registered

Loan & Mortgages: 3

BILL PAYMENTS: 4

- ↳ 1 - Chequing Accounts
- ↳ 2 - Savings Accounts

CHANGE PHONE BANKING PIN: 5

- Enter Current Pin
- Enter New 5-8 Digit Pin
- Re-enter New Pin

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Main Menu

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Speak to an Advisor

Access your banking information 24 hours a day, 7 days a week.

Envision Financial

envisionfinancial.ca
1-888-597-6083